

MANAGER, TECHNICAL (R&D AND QA)

(Based in LSEO, TPG)

Responsibilities:

- To oversee Research & Development, Food Application, Regulatory Affairs and QA/QC departments.
- To make key decision for technical issues which related to quality, complaint or regulatory issue related to Lam Soon's products.
- Act as product safety assessor for cosmetic products under NPRA's requirement.
- Act as Healthy Choice Logo verifier for new application.
- To constant assess existing products and testing methods in order to identify improvements on product quality for Lam Soon's products; i.e. personal care, household, cooking oils and food.
- To asses and approve new raw material, new product formulae, new co-packer/supplier, new manufacturing processes and new testing method so as to assure quality of Lam Soon's products; i.e. personal care, household, cooking oils and food.
- To oversee the effective implementation and continual improvement of company systems (e.g. GMP, HACCP, ISO 9001, ISO 14001, MSPO SCCS, RSPO SCCS and Halal Assurance System) and ensure easy and smooth operations in factories within Lam Soon's Group.
- To involve in product development for personal care, household, cooking oils and food with the inputs from marketing and sale department as well as from fairs, exhibitions and market survey. Also, to advise project teams on various subjects, including product quality, export, labelling and premarket regulatory requirements and approval processes under certain regulations.
- As Lam Soon's representative for FMM MCTIG (for Cosmetic) and FMM MAFMAG (for Food).
- To track updates and changes in the development on all relevant regulations applicable to Lam Soon's products and factories. Close coordinate with relevant departments for regulatory compliance for Lam Soon's products.
- To handle and liaise with government agency on product complaint or other regulatory issue related to Lam Soon's products.
- To oversee documentation efforts, manage information, maintenance of files, and coordination of tasks across multiple departments which related to product formulation, product quality, company systems and regulations.
- To ensure customer satisfaction in terms of product and packaging quality is met.
- To perform other tasks or projects that assigned by superior from time to time.

Requirements:

- Candidate must possess at least a Bachelor's Degree, Post Graduate Diploma, Professional Degree, Chemistry, Biotechnology, Food Technology or Nutrition or Dietetics or equivalent.
- Required language(s): Mandarin - preferred, due to the role may require candidate to deal with Mandarin speaking clients.
- Managerial and leadership skills, resourceful, analytical, professional interpersonal skills and communication, problem solving mindset.

- At least 10 years of working experience in the related field is required for this position, in manufacturing industries for food or cosmetic.
- Applicants must be willing to work in Telok Panglima Garang.
- Preferably Senior Managers specializing in Manufacturing/Production Operations or equivalent.
- With knowledge in R&D product formulation, QA/QC, quality management systems such as ISO, GMP, HACCP and laboratory management in manufacturing industry.