

## **MANAGER, QUALITY ASSURANCE & CONTROL**

(Based in LSEO, TPG)

### **Responsibilities:**

- To take on the role and responsibilities of departmental head, leading the quality assurance or control team members.
- Ensure products to be released meet the set quality criteria.
- Assist to resolve day-to-day technical problems and to assist operations team in solving quality related problems in the plant.
- Liaise with raw and packaging material suppliers and contract manufacturers on quality related issues.
- Ensure customers' complaints are handled swiftly and effectively to prevent the recurrence of similar problem.
- Oversee product quality testing, monitor and control the quality of out-going products and the overall running of the QC laboratory.
- Administer the laboratory in term of equipment calibration, safety, housekeeping and plan for continuous upgrading of the laboratory equipment and procedures.
- To coordinate with the Management Representative in effective implementation and continual improvement of ISO 9001:2008 & ISO 14001:2004, Quality Management System, HACCP, GMP and MS product certification.
- Ensure consistent product quality through training, implementation of effective preventive procedures.
- To work with relevant parties (Packaging, Marketing, Production, suppliers or contract manufacturers) to establish AQL for finished products.
- Perform new supplier assessment with product development team and recommend for approval or rejection.
- Perform other related duties and responsibilities as assigned by superior from time to time.

### **Requirements:**

- Candidate must possess at least a Bachelor's Degree in Food Science or Biochemistry or equivalent.
- At least 8 years of working experience in management of QA/QC, in manufacturing environment.
- Strong leadership, analytical, inter-personal, communication and management skills.
- Required language: Mandarin - preferred, due to the role may require candidate to deal with Mandarin speaking customers.
- Knowledge of ISO 9001, ISO 14001, HACCP and GMP.
- Experience working in FMCG industry is added advantage.